

The Misbourne Practice

Incorporating Misbourne Surgery (Dr A J Bartkiewicz, Dr C Patel, Dr N Dickinson)
and St Giles Surgery (Dr J Brodie, Dr R Hettiaratchi, Dr A Aleem, Dr R Pardesi)

November 2020

OPEN LETTER TO ALL OUR PATIENTS

Dear Patients

We recognise this has been a very confusing and stressful year for everyone with numerous changes which are ongoing. We would like to take the opportunity to remind you of the following:

- Your GP practice is open and we are operating in a safe way during the pandemic
- You should contact us if you notice a change in your health that isn't normal for you or if you have a symptom that you are worried about.

If you need to get in touch, we are ready to help you safely.

You will be able to talk through your concerns on the phone or via a video consultation. If you need to be seen we will ask you to come in and you will be seen in a controlled and safe environment.

If needed, we can arrange further investigations and referrals in the safest way possible.

If you need to see your GP or a member of the team, they will follow strict guidance on infection control to protect themselves and other patients. This might include wearing personal protective equipment and restricting the number of people allowed on the premises at any one time.

Thank you for your ongoing patience.

With kind regards

Partners and staff
The Misbourne Practice